

**COMMONWEALTH OF KENTUCKY  
OFFICE OF INSURANCE**

**AGENT LICENSING DIVISION**

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**RENTAL VEHICLE AGENT  
RENTAL VEHICLE MANAGING EMPLOYEE**

**LICENSING PROCEDURES AND INFORMATION**

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**This document is for general information purposes only. It does not amend or precede provisions of the Kentucky Revised Statutes or Administrative Regulations. For more complete information, refer to the Kentucky Insurance Code.**

Through compliance with KRS 304.9-501 through 304.9-513, car rental businesses can sell insurance incidental to car rental through their unlicensed employees working at the car rental counter.

Briefly, the employees working at the car rental counter are exempt from the agent licensing requirement as long as:

- Car rental business has a rental vehicle agent license with licensed managing employees available to supervise the unlicensed employees;
- Rental vehicle agent assumes responsibility for the insurance activities of the managing employees and unlicensed employees;
- Licensed managing employees and unlicensed employees are appropriately trained;
- Unlicensed employees are not primarily compensated based on the amount of insurance sold by the employee;
- Required consumer disclosures are made at the time the insurance is sold; and
- Each separate business location selling rental vehicle insurance is registered with the Office.

This information summary outlines the requirements for licensing of the rental vehicle agent and the registration of the business locations. It also gives information about the licensed rental vehicle agent's responsibility for training its managing employees and any unlicensed employees who sell insurance to customers renting vehicles. The last two sections of this information summary set out the specific requirements for licensing the rental vehicle managing employee.

**Rental Vehicle Insurance** – The law defines rental vehicle insurance as insurance underwritten by an insurer authorized to transact business in Kentucky that is sold in connection with and incidental to a rental agreement.

**Rental Vehicle Agent License** – This is the license that the car rental business must have in order to sell rental vehicle insurance through unlicensed employees.

**Restriction on Individuals** - The law allows for the possibility of a car rental business being an individual person as well as a business entity. Although an individual may sell rental vehicle insurance under a rental vehicle agent license, the individual cannot have licensed managing employees and cannot use unlicensed employees to sell this insurance. Hence, all references to managing employees and unlicensed employees apply only to business entities licensed as rental vehicle agents.

**Rental Vehicle Managing Employee License** – The business entity with a rental vehicle agent license have salaried full-time employees licensed as managing employees to train and supervise all unlicensed employees who are selling rental vehicle insurance to its customers. Even though a licensed managing employee does not have to be on site at each business location, at least one licensed managing employee must be assigned to each location at all times and must be available to answer the unlicensed employees' questions. Obviously, **only individuals are eligible for this license**, not business entities.

**Business Location Registration** – Each location of the car rental business must be registered with the Office before unlicensed employees can sell rental vehicle insurance at that location. Furthermore, a currently licensed managing employee must be assigned to a location at any time insurance is sold at that location by unlicensed employees. Otherwise, the sale of insurance must be suspended at that location until a currently licensed managing employee is assigned.

### **REQUIRED CONSUMER DISCLOSURES**

Consumer protection disclosures about the rental vehicle insurance must be made in writing, must be provided prior to the sale of the insurance, and must contain the following:

- Clear and concise description of material terms of the agreement, including the exclusions;
- Instructions for filing claims, including a toll-free number;
- Statement that the rental vehicle coverage may duplicate coverage that the consumer may already have;
- Statement that the consumer is not required to purchase the rental vehicle insurance;
- Name and address of the insurer issuing the rental vehicle insurance;
- Confirmation that the insurer is authorized to transact business in Kentucky;
- Separate itemization for the cost of rental vehicle insurance; and
- Statement that the rental Vehicle insurance is primary to all other insurance of the consumer.

### **THREE LICENSING OPTIONS TO SELL RENTAL VEHICLE INSURANCE**

This rental vehicle licensing opportunity does not restrict or create problems for the sale of rental vehicle insurance. Rather, these licenses provide one of the three licensing options available for the sale of these products:

1. **Rental Vehicle Licenses** – Rental vehicle agent and managing employee licenses and business location registrations permit unlicensed individuals to sell rental vehicle insurance as long as the managing employee oversees the sale. These licenses allow the licensed and supervised unlicensed employees to sell insurance in connection with and incidental to a vehicle rental agreement.
2. **Property & Casualty Agent** – An agent licensed with a line of authority for property and casualty may sell rental vehicle insurance in connection with and incidental to a rental agreement, in addition to full-line property and casualty products. This license is only for the named individual. Therefore, no other person is authorized to sell insurance that does not hold a license issued by the Office.
3. **Limited Line Vehicle Physical Damage** – An agent licensed with a vehicle physical damage limited line of authority is allowed to sell comprehensive and collision coverage only. This coverage is for the automobile only. Conceivably the renters could cover their liability under their personal automobile policy. This license is only for the named individual. Therefore, no other person is authorized to sell insurance that does not hold a license issued by the Office. (As of July 14, 2002, no agent can be issued a new Vehicle Physical Damage line of authority. However, any agent with that line of authority that is still active may continue renewing and exercising that line of authority until the license

terminates.)

**Note:**

- Each rental vehicle licensee is required to give the Office written notice within 30 days of any changes in the information given in the application or other filings.
- Each business entity rental vehicle agent is required to maintain records and give the Office access to records concerning:
  - Prelicensing training and examination of managing employees (for at least 3 years),
  - Pre-sales training of unlicensed employees selling insurance,
  - Continuing education of managing employees and unlicensed employees (for at least 3 years),
  - Current assignment of managing employee for each location, and
  - Current list of unlicensed employees selling insurance by location.

## **WARNINGS**

**Notice of Action Against License** – Every licensee must notify the Office in writing within 30 days of initiation of

- **Disciplinary action** taken by any jurisdiction against the license or any other professional license; or
- **Criminal action** taken by any jurisdiction against the licensee.

**Address Change or Name Change** – Every licensee must notify the Office, in writing, of any change in residence address, business address, or legal name within thirty days of the change. Agents, individual or business entity, surplus lines brokers, rental vehicle agents and managing employees, specialty credit producers and managing employees, reinsurance intermediary brokers, and reinsurance intermediary managers are subject to a penalty up to \$1,000 for failure to do so. Adjusters, administrators, viatical settlement brokers, viatical settlement providers, and consultants are subject to a penalty up to \$2,000.

**Address changes** should be submitted on Record Correction **Form 8303**. (Moving from Kentucky to another state may require surrendering the resident license and applying for nonresident license. Also moving to Kentucky from another state may require surrendering the nonresident license and applying for a resident license.)

- **Name changes** should be submitted on Record Correction **Form 8303** with pertinent legal documentation approving the name change, including any amendments filed with the Kentucky Secretary of State.

**Form 8303** should include the licensee's name and identification number (the licensee's Social Security Number, Federal Employer Identification Number, or Office of Insurance identification number); and it should be submitted to the Office online by clicking on eServices at <http://doi.ppr.ky.gov/kentucky/> to set up a password protected account or by mail to:

Office of Insurance  
Agent Licensing Division  
Post Office Box 517  
Frankfort, KY 40602-0517

**Corrected License Certificate** – Because the insurance law requires that the license contain the licensee’s name, city and state of principal place of business address, and other pertinent information, every licensee that changes this information must request a corrected license from the Office. To get a corrected license with the name, city, or state change, the licensee may request online or submit a request on **Form 8306** and return the out-of-date original license. A license with the new name, new city, or new state will be provided without charge and mailed to the current designated address of the licensed individual or the licensed business entity.

**Change of Home State** – A nonresident licensee who changes his or her home state to a state other than Kentucky must file a change of address **Form 8303** and provide a Certification Letter from the new home state within thirty days of the change. No fee or license application is required.

**Loss of Home State License** – A Kentucky nonresident license based on reciprocity will automatically terminate and must be surrendered to the Office if the home state license terminates for any reason.

## MISCELLANEOUS INFORMATION

**Notice of Executive Director’s Order** – Every licensee is deemed to have received any notice or order of the commissioner mailed to the licensee’s address on file with the Office.

**Licensee’s Office Open to Public** – If Kentucky is the Home State, the licensee is required to have and maintain an office in Kentucky that is accessible to the public, and that is the place where the licensee principally conducts transactions under the license. This requirement does not prohibit the licensee from maintaining this office in the office of an insurer, in the office of the employer, or in the home of the licensee. (Kentucky is the Home State if the licensee has a Kentucky resident license or has a Kentucky principal place of business without a resident license from another state.)

**Display of License and Retention of Records** –The license of all licensees must be conspicuously displayed in each Kentucky place of business in a part customarily open to the public. In addition, complete records of transactions under the license must be kept at the place of business for at least five years after completion of the purpose for which it was created. [KRS 304.9-390 and 806 KAR 2:070]

**Service of Process** – All nonresident licensees are deemed to have irrevocably appointed the Kentucky Secretary of State to receive service of process in any court action against the licensee arising out of transactions under the Kentucky license.

**Designations** – A licensed business entity can only exercise its license through a designated licensed and appointed individual. Each designated individual has to hold the same kind of license as the business entity and, if the business entity license has lines of authority, have at least one of the same lines of authority. Further, the designated individual may only exercise the business entity license for the lines of authority held in common by both the business entity and the individual.

(For example, a business entity agent is like a building: it cannot operate unless there is an individual to sell the policies and an insurance company to issue the policies. So, **the business**

**entity agent must designate individual licensed agents and have appointments with insurers.** Likewise, **the individual agent must have at least one appointment** of his or her own with an insurer.)

Each licensed business entity must file with the Office

- **Form 8305 – Notice of the designation** of an individual within 30 days of the designation or termination of the designation; and
- **Annual report** by January 31, each odd year, of all designated individuals whose designations are not terminated prior to January 1. (The Office will provide the format to be used for this report.)

**Certification / Clearance Letter from Kentucky Office of Insurance** – If an applicant for a license in another state holds or has held a Kentucky resident license, the other state may require a letter from the Kentucky Office of Insurance. A Certification Letter states that the license is active and in good standing in Kentucky (needed to license a Kentucky resident licensee as a nonresident licensee in another state). A Clearance Letter states that the former licensee was in good standing at the time the Kentucky license terminated (needed to license a former Kentucky resident licensee as a resident licensee in another state). Kentucky has combined these two letters:

- If the license is active, the letter will serve as a certification letter for the current license activity; and
- If the license is no longer active, the letter will indicate the last date of license and the date it became inactive, thus serving as a clearance letter.

Each letter must be requested online at <http://doi.ppr.ky.gov/kentucky/> click eServices, set up a password-protected account, and complete the Certification/Clearance Letter Request Form. Complete the licensee's full name, identification number (the licensee's Social Security Number, Federal Employer Identification Number, or Office of Insurance identification number), and type of letter needed. Also, the licensee must indicate where the processed paperwork should be mailed by providing the correct address on the request. Fees may be paid by credit or debit card online, or make check payable to the "Kentucky State Treasurer" in an amount of \$5 for each letter requested. The fee must be included with the request.

**Certification / Clearance Letters to Kentucky Office of Insurance** – Kentucky no longer requires a letter (only verification through the NAIC Producer Database) from the other state if the applicant for a Kentucky license holds or has held a resident license in the other state.

Request for Kentucky Nonresident License –

- Kentucky will verify electronically through NAIC Producer Database, that the nonresident applicant is licensed and in good standing in the resident state.
- A nonresident individual or business entity, which has a Kentucky nonresident license and changes its home state, must file Record Correction **Form 8303**.

Request for Kentucky Resident License –

- Kentucky will verify electronically through NAIC Producer Database, that the nonresident applicant is no longer licensed in the other state.

**Purchase of Kentucky Insurance Code** – Because there is so much involved in the licensing and the legal requirements imposed on a licensee, the Office suggests that every licensee get a

copy of *Kentucky Insurance Laws and Regulations, 2004 Edition*. This Kentucky insurance code can be purchased for \$36.50 through the Office of Insurance. It will provide a better understanding of Kentucky insurance laws and procedures. In the alternative, the licensee may access Kentucky's insurance laws and administrative regulations through the Legislative Research Commission Web site at [www.lrc.state.ky.us](http://www.lrc.state.ky.us) under "Legislative Resources."

**Forms and Additional Information** – Kentucky-specific applications and most other forms for all licensees are available through the Office's Web site at <http://doi.ppr.ky.gov/kentucky/> under the "Agent Licensing" section of the menu titled "Licensee Procedures, Forms and Information." Also visit this Web site for additional information on all types of licenses, as well as verification of license status, continuing education credit, appointment, designations with business entities, etc. The Licensing Division is also available to provide information and answer questions through its e-mail address at [KOIAgentLicensingMail@ky.gov](mailto:KOIAgentLicensingMail@ky.gov) or by telephone at (502) 564-6004.

## **INDIVIDUAL RESIDENT RENTAL VEHICLE AGENT**

To be issued a rental vehicle agent license, the individual must meet the qualifications listed below. (The individual holding a rental vehicle agent license may sell rental vehicle insurance to persons renting vehicles. But this licensed individual cannot use managing employees or unlicensed employees to sell rental vehicle insurance.)

**QUALIFICATIONS** – To be licensed as a rental vehicle agent, the applicant must be:

- Trustworthy and competent to act as an insurer's agent;
- Appointed by an insurer;
- Pay all applicable fees.

**APPLICATION** – The applicant is required to certify, under penalty of perjury, that the application for the license is true. Further, the Office must receive the following to process the individual's application:

Individual License Application – **Form 8301** (completed in its entirety and attaching the appropriate information)  
Registration for location – **Form 8301-RV**  
Criminal background report from Administrative Office of the Courts (obtain the report by filing **Form 8301-BGC** with the AOC; submit a copy of the report received with the application)  
Appointment by insurer – **Form 8302-AP** – (filed by the insurer with appointment fee)  
Consumer protection disclosure form to be included with the rental vehicle agreement  
If using assumed name, copies of Certificate of Assumed Name filed with each Kentucky County Clerk where the applicant intends to transact business  
All applicable nonrefundable fees

**FEES** – The applicant must remit \$100 for the license plus \$50 for each business location where

the applicant intends to sell rental vehicle insurance.

**CRIMINAL BACKGROUND CHECK** – Statutory changes require the Office to assume responsibility for investigating whether the individual applying for an agent license is trustworthy, reliable, and of good reputation before issuing the license. As part of that investigation, the individual must submit a current criminal background report with his or her completed license application. Each individual applicant must obtain the criminal background report from the Administrative Office of the Courts (AOC) by mailing the request **Form 8301-BGC**, as instructed on the form, with a \$10 check or money order made payable to the Kentucky State Treasurer to

Administrative Office of the Courts  
Pretrial Services, Records Division  
100 Millcreek Park  
Frankfort, KY 40601

**If Form 8301-BGC is not submitted as indicated on the form, paperwork will not be processed.** The license application **Form 8301** should be submitted to the Office only after the applicant has received the AOC report since a copy of the report must be included with the application for license. Note that the background report from AOC is valid for 60 days. At the end of 60 days from the report issue date, a new report will be required if the license has not been issued. If you apply for a new license or new line of authority, a new background check report is required.

**PRELICENSING TRAINING** – N/A

**EXAMINATION** – N/A

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent, individual or business entity must obtain at least one appointment with an admitted insurer for that line of authority in order to transact business in that particular line of authority. Prior to appointment, the insurer must confirm through investigation that the named applicant has not been convicted of any felony offense involving dishonesty or a breach of trust and has not been convicted of a fraudulent insurance act, unless the applicant has received written consent from the Executive Director. The agent may get appointments with additional insurers at any time the insurer files with the Office of Insurance

- Appointment – **Form 8302-AP**;
- Applicable nonrefundable fees, if any.

No agent shall claim to be an agent or representative of, or imply a contractual relationship with, a particular insurer, or place applications for insurance with an insurer unless the agent becomes an appointed agent of the insurer and the agent's appointment has been approved. An agent may become licensed but may not exercise the license by selling, soliciting, or negotiating insurance until he or she have been appointed.

**APPOINTMENT FEES** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are

- Property, Personal Lines, and Casualty lines of authority of agent, \$40;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$40;
- All other lines of authority of agent, \$40 each.

(The fee for a bundle of lines of authority is \$40 only if the lines of authority are applied for at the same time on the same appointment form.)

**APPOINTMENT RENEWAL** – Appointments are renewed biennially by March 31 through appointing insurers. Each insurer receives a list from the Office, in a format prescribed by the Executive Director, showing all agents with active appointments as of December 31 of the preceding calendar year. (The insurer is responsible for terminating any appointment prior to December 31 if the insurer does not want to pay the renewal fee for that agent. Further, the insurer must give written notice to any agent who is terminated or not renewed within 30 days of the termination or non-renewal.) The insurer must pay the appointment renewal fee no later than March 31 for each agent on the list from the Office in

- Odd-numbered years for life and health insurers, including health maintenance organizations, limited health service organizations, fraternal benefit societies, and Subtitle 32 Corporations;
- Even-numbered years for all other insurers.

**ADDITIONAL LINES OF AUTHORITY** – No additional lines of authority are available under this license.

**LICENSE RENEWAL** – The license continues in force until expired, suspended, revoked, or otherwise terminated if the licensee makes a written request for continuation, confirms any applicable financial responsibility and certain other information in the Office’s records, and pays the renewal fee as follows:

- Rental vehicle agent \$100
- Each location \$ 50

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office at least 30 days before the renewal deadline, and posted to the Web site simultaneously.
- **Confirmation** of renewal information is available on our Web site at <http://doi.ppr.ky.gov/kentucky/> click on eServices in the top right corner.
- **Renewal Period** is based solely on the licensee’s birth date.
- **Renewal Deadline** is no later than the last day of the birth month in even numbered years if born in an even year, or odd numbered years if born in an odd year.

Individual license renewal is solely the responsibility of the licensee. **Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer, and

The licensee can check the Office’s Web site to confirm that the Office has received the renewal invoice, continuing education course completion documentation, and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal

invoice, continuing education course completion documentation, and any required fees by the deadline, the license will be automatically terminated as of the deadline. The licensee will be prohibited from transacting insurance business until the license is reissued.

However, if the licensee submits the renewal invoice, proof of continuing education compliance, the late renewal penalty payment, and any required renewal fees within 60 days after the deadline, the license may be reissued without the need for a new license application or other documentation. Note that there will be a gap in the license (and any appointments) from the date of the deadline until the date the Office receives the signed renewal invoice, proof of continuing education compliance, penalty fee, and any required renewal fees.

**CONTINUING EDUCATION – N/A**

## **INDIVIDUAL NONRESIDENT RENTAL VEHICLE AGENT**

Nonresidents may be licensed in Kentucky by submitting the appropriate application and meeting the applicable requirements

- For reciprocity under KRS 304.9-140 if the applicant holds the same or substantially similar license in a reciprocal state; OR
- For a resident if the applicant is not licensed in a reciprocal state or if Kentucky is the home state. (See the requirements in the information summary concerning the appropriate resident licensing requirements.)

In either case, the individual holding a rental vehicle agent license may sell rental vehicle insurance to persons renting vehicles. But this licensed individual cannot use managing employees or unlicensed employees to sell rental vehicle insurance.

**QUALIFICATIONS for RECIPROCITY (KRS 304.9-140)** – Unless denied a license under KRS 304.9-440, the nonresident applicant must

- Hold the same license as a resident in the home state and be in good standing;
- Hold the resident license from a home state that awards nonresident licenses to Kentucky residents on the same basis;
- Submit the proper request for license; and
- Pay the applicable fees.

**APPLICATION** – The applicant is required to certify, under penalty of perjury, that the application for the license is true. Although the applicant may be issued a license without an appointment from an authorized insurer, the business location registered with the Office, or the consumer protection disclosures to be included with the rental agreement, the license cannot be exercised without an appointment, the registered location, and the consumer disclosures. Therefore, to streamline the process and allow the applicant to exercise the license upon issuance, the Office must receive the following:

Individual License Application – **Form 8301** (completed in its entirety and attaching the appropriate information)  
Verification of license through NAIC Producer Database or Certification Letter from reciprocal home state  
Registration for location – **Form 8301-RV**  
Appointment by insurer – **Form 8302-AP** – (filed by the insurer with appointment fee)  
Consumer protection disclosure form to be included with the rental vehicle agreement  
If using assumed name, copies of Certificate of Assumed Name filed with each Kentucky County Clerk where the applicant intends to transact business  
All applicable non-refundable fees

**FEES** – The applicant must remit \$100 for the license plus \$50 for each business location where the applicant intends to sell rental vehicle insurance.

**PRELICENSING TRAINING** – N/A

**EXAMINATION** – N/A

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent, individual or business entity must obtain **at least one appointment** with an admitted insurer for that line of authority in order to transact business in that particular line of authority. Prior to appointment, the insurer must confirm through investigation that the named applicant has not been convicted of any felony offense involving dishonesty or a breach of trust and has not been convicted of a fraudulent insurance act, unless the applicant has received written consent from the Executive Director. The agent may get appointments with additional insurers at any time that the insurer files with the Office of Insurance:

- Appointment – **Form 8302-AP**;
- Applicable nonrefundable fees, if any.

No agent shall claim to be an agent or representative of, or imply a contractual relationship with, a particular insurer, or place applications for insurance with an insurer unless the agent becomes an appointed agent of the insurer and the agent's appointment has been approved. An agent may become licensed but may not exercise the license by selling, soliciting, or negotiating insurance until he or she has been appointed.

**Appointment fees** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are:

- Property, Personal Lines, and Casualty lines of authority of agent, \$50;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$50;
- All other lines of authority of agent, \$50 each.

(The fee for a bundle of lines of authority is \$50 only if the lines of authority are applied for at the same time on the same appointment form.)

**APPOINTMENT RENEWAL** – Appointments are renewed biennially by March 31 through appointing insurers. Each insurer receives a list from the Office, in a format prescribed by the Executive Director, showing all agents with active appointments as of December 31 of the preceding calendar year. (The insurer is responsible for terminating any appointment prior to December 31 if the insurer does not want to pay the renewal fee for that agent. Further, the insurer must give written notice to any agent who is terminated or not renewed within 30 days of the termination or non-renewal.) The insurer must pay the appointment renewal fee no later than March 31 for each agent on the list from the Office as follows:

- Odd-numbered years for life and health insurers, including health maintenance organizations, limited health service organizations, fraternal benefit societies, and Subtitle 32 Corporations;
- Even-numbered years for all other insurers.

**ADDITIONAL LINES OF AUTHORITY** – No additional lines of authority are available under this license.

**LICENSE RENEWAL** – The license continues in force until expired, suspended, revoked, or otherwise terminated if the licensee makes a written request for continuation, confirms any applicable financial responsibility and certain other information in the Office’s records, and pays the renewal fee as follows:

- Rental vehicle agent \$100
- Each location \$ 50

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office at least 30 days before the renewal deadline, and posted to the Web site simultaneously.
- **Confirmation** of renewal information is available on our Web site at <http://doi.ppr.ky.gov/kentucky/> Click on eServices in the top right corner.
- **Renewal Period** is based solely on the licensee’s birth date.
- **Renewal Deadline** is no later than the last day of the birth month in even numbered years if born in an even year, or odd numbered years if born in an odd year.

**Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer.

The licensee may check the Office’s Web site to confirm that the Office has received the renewal invoice, and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal invoice and any required fees by the deadline, the license will be automatically terminate as of the deadline. The licensee will be prohibited from transacting insurance business until the

license is reissued.

However, if the licensee submits the renewal invoice, the **late renewal penalty payment**, and any required renewal fees within sixty days after the deadline, the license may be reissued without the need for a new license application or other documentation. Upon expiration of the sixty days, the license will be inactive. Note that there will be a gap in the license (and any appointments) from the inactive date until the date the Office receives and approves a reinstatement application with required attachments.

**CONTINUING EDUCATION – N/A**

## **BUSINESS ENTITY RESIDENT RENTAL VEHICLE AGENT**

To be issued a rental vehicle agent license, the business entity must meet the qualifications listed below. (The business entity holding a rental vehicle agent license may sell rental vehicle insurance to persons renting vehicles through its licensed managing employees or through its unlicensed employees who are supervised by the licensed managing employees.)

**QUALIFICATIONS –** The applicant must

- Be trustworthy and competent to act as an insurer's agent;
- Be appointed by an insurer;
- Pay all applicable fees.

**APPLICATION –** The applicant is required to certify, under penalty of perjury, that the application for the license is true. Further, the Office must receive the following to process the application:

Business Entity License Application – **Form 8301-BE** (completed in its entirety and attaching the appropriate information)  
Registration for location – **Form 8301-RV**  
Appointment by insurer – **Form 8302-AP** – (filed by the insurer with appointment fee)  
Applications for managing employees – **Form 8301** and **Form 8301-RV** (see information summary sections concerning rental vehicle managing employee)  
Consumer protection disclosures form to be included with the rental vehicle agreement  
Courses of instruction and course examinations for managing employees, consumer disclosure pre-sales training for unlicensed employees, and continuing education material for all employees  
Document demonstrating authority to do business in Kentucky, as applicable

- General Partnership
  - Partnership Agreement
- Limited Partnership
  - Certificate of Formation from Kentucky Secretary of State
- Corporation and Limited Liability Company
  - Certificate of Existence from Kentucky Secretary of State

If using assumed name, copies of Certificate of Assumed Name filed with Kentucky Secretary of State and each Kentucky County Clerk where the applicant intends to transact business  
All applicable non-refundable fees

**FEES** – The applicant must remit for

- Rental vehicle agent license \$100
- Each rental vehicle managing employee license \$ 40
- Each location for registration \$ 50

**PRELICENSING TRAINING** – None is required for a rental vehicle agent license, but the applicant is responsible for the prelicensing training

- For each managing employee applicant
- Through an Office-approved course
- With certification of completion of the course on **Form 8301-RV**.

(More details of the requirements for the prelicensing training of managing employees are found in the information summary section concerning rental vehicle managing employee and general information of prelicensing training in a separate information summary on individual resident agent licensing.)

Further, the rental vehicle agent is responsible for the pre-sales training related to consumer disclosures that must be given to each unlicensed employee who sells insurance.

**EXAMINATION** – None is required for a rental vehicle agent license, but the applicant is responsible for the prelicensing examination of its managing employees and must certify on Form 8301-RV that each managing employee has passed the prelicensing examination.

(Additional details related to the managing employee examination are found in the information summary section concerning rental vehicle managing employee and general information on examination in a separate information summary on individual resident agent licensing.)

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent, individual or business entity must obtain at least one appointment with an admitted insurer for that line of authority in order to transact business in that particular line of authority. Prior to appointment, the insurer must confirm through investigation that the named applicant has not been convicted of any felony offense involving dishonesty or a breach of trust and has not been convicted of a fraudulent insurance act, unless the applicant has received written consent from the Executive Director. The agent may get appointments with additional insurers at any time the insurer files with the Office of Insurance

- Appointment – **Form 8302-AP**;
- Applicable nonrefundable fees, if any.

No agent shall claim to be an agent or representative of, or imply a contractual relationship with, a particular insurer, or place applications for insurance with an insurer unless the agent becomes an appointed agent of the insurer and the agent's appointment has been approved. An agent may become licensed but may not exercise the license by selling, soliciting, or negotiating insurance until he or she has been appointed.

**Appointment fees** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are:

- Property, Personal Lines, and Casualty lines of authority of agent, \$100;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$100;
- All other lines of authority of agent, \$100 each.

(The fee for a bundle of lines of authority is \$100 only if the lines of authority are applied for at the same time on the same appointment form.)

**APPOINTMENT RENEWAL** – Appointments are renewed biennially by March 31 through appointing insurers. Each insurer receives a list from the Office, in a format prescribed by the Executive Director, showing all agents with active appointments as of December 31 of the preceding calendar year. (The insurer is responsible for terminating any appointment prior to December 31 if the insurer does not want to pay the renewal fee for that agent. Further, the insurer must give written notice to any agent who is terminated or not renewed within 30 days of the termination or non-renewal.) The insurer must pay the appointment renewal fee no later than March 31 for each agent on the list from the Office in

- Odd-numbered years for life and health insurers, including health maintenance organizations, limited health service organizations, fraternal benefit societies, and Subtitle 32 Corporations; and

Even-numbered years for all other insurers.

#### **ADDITIONAL LINES OF AUTHORITY – N/A**

The renewal invoice and the payment of the license renewal fee stated on the renewal invoice are due from the business entity licensee **by March 31 in**

- Odd-numbered years for a business entity licensed in an odd-numbered year, and
- Even-numbered years for a business entity licensed in an even-numbered year.

(At least 30 days before the renewal deadline, the Office will send the licensee the renewal invoice containing all of the information that must be confirmed as well as the amount of the renewal fee due.)

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office of Insurance and posted to the Web site simultaneously.
- **Confirmation** of renewal information is on our Web site at <http://doi.ppr.ky.gov/kentucky/> Click on eServices in the top right corner.
- **Renewal Period** is based solely on the license date.
- **Renewal Deadline** - License must be renewed no later than March 31 in even numbered years if licensed in an even year, or odd numbered years if licensed in an odd year.

The license renewal is solely the responsibility of the licensee. **Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer.

License is continuous and a new license certificate will not be issued at renewal.

The licensee may check the Office's Web site to confirm that the Office has received the renewal invoice and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal invoice and any required fees by the deadline, the license will be automatically terminated as of

the deadline. The licensee will be prohibited from transacting insurance business until the license is reissued.

However, if the licensee submits the renewal invoice, the **late renewal penalty payment**, and any required renewal fees within sixty days after the deadline, the license may be reissued without the need for a new license application or other documentation. Upon expiration of the sixty days, the license will be inactive. Note that there will be a gap in the license (and any appointments) from the inactive date until the date the Office receives and approves a new application with required attachments.

**CONTINUING EDUCATION** – No continuing education is required for a rental vehicle agent license, but the licensee is responsible for the continuing education

- For each of its **managing employees**
- For each of its **unlicensed employees** who sells rental vehicle insurance
- Through Office-approved courses

Further, the rental vehicle agent must provide certification on **Form CE/RV-302** to the Office

- Of each managing employee's compliance with continuing education
  - At least 4 hours **biennially**, related to property and casualty insurance and
  - At least 2 hours **biennially**, related to ethics
- Of each unlicensed employee's compliance with continuing education
  - At least 1 hour **annually**, related to consumer disclosures
- Prior to the last day of the birth month, each odd or even year, depending on the birth year.

## **BUSINESS ENTITY NONRESIDENT RENTAL VEHICLE AGENT**

Nonresidents may be licensed in Kentucky by submitting the appropriate application and meeting the applicable requirements

- For reciprocity under KRS 304.9-140 if the applicant holds the same or substantially similar license in a reciprocal state;
- For a resident if the applicant is not licensed in a reciprocal state or if Kentucky is the home state. (See the requirements in the information summary concerning the appropriate resident licensing requirements.)

In either case, the business entity may sell the applicable insurance through its licensed managing employees or unlicensed employees.

**QUALIFICATIONS for RECIPROCITY** (KRS 304.9-140) – Unless denied a license under KRS 304.9-440, the nonresident applicant must

- Hold the same license as a resident in the home state and be in good standing;
- Hold the resident license from a home state that awards nonresident licenses to Kentucky residents on the same basis;
- Submit the proper request for license; and
- Pay the applicable fees.

**APPLICATION** – The applicant is required to certify, under penalty of perjury, that the application for the license is true. Further, the applicant **may be issued a license** without an appointment from an authorized insurer, a business location registered with the Office, trained managing employees, trained unlicensed employees, the consumer protection disclosures with the rental agreement, and authority from the Kentucky Secretary of State to do business in Kentucky. However, the **license cannot be exercised** without an appointment, a registered location, trained employees, the consumer disclosures, and authority from the Kentucky Secretary of State. Therefore, to streamline the process and allow the applicant to exercise the license upon issuance, the Office must receive the following:

Business Entity License Application – **Form 8301-BE** (completed in its entirety and attaching the appropriate information)  
Verification of license through NAIC Producer Database or Certification Letter from reciprocal home state  
Registration for location – **Form 8301-RV**  
Appointment by insurer – **Form 8302-AP** – (filed by the insurer with appointment fee)  
Applications for managing employees – **Form 8301** and **Form 8301-RV** (see information summary sections concerning rental vehicle managing employees)  
Consumer protection disclosures to be included with the rental vehicle agreement  
Courses of instruction and course examinations for managing employees, consumer disclosure pre-sales training for unlicensed employees, and continuing education material for all employees  
Document demonstrating authority to do business in Kentucky, as applicable

- General Partnership
  - Partnership Agreement
- Limited Partnership
  - Certificate of Registration from Kentucky Secretary of State
- Corporation or Limited Liability Company
  - Certificate of Authorization from Kentucky Secretary of State

If using assumed name, copies of Certificate of Assumed Name filed with the Kentucky Secretary of State and each Kentucky County Clerk where the applicant intends to transact business  
All applicable non-refundable fees

**FEES** – The applicant must remit for

- Rental vehicle agent license \$100
- Each rental vehicle managing employee license \$ 40
- Each location for registration \$ 50

**PRELICENSING TRAINING** – None is required for a rental vehicle agent license, but the applicant is responsible for the prelicensing training

- For each managing employee applicant
- Through an Office-approved course
- With certification of completion of the course on **Form 8301-RV**.

(More details of the requirements for the prelicensing training of managing employees are found in the information summary section concerning rental vehicle managing employee and general information of prelicensing training in a separate information summary on individual resident

agent licensing.)

Further, the rental vehicle agent is responsible for the pre-sales training related to consumer disclosures that must be given to each unlicensed employee who sells insurance.

**EXAMINATION** – None is required for a rental vehicle agent license, but the applicant is responsible for the preclicensing examination of its managing employees and must certify on **Form 8301-RV** that each managing employee has passed the preclicensing examination. (Additional details related to the managing employee examination are found in the information summary section concerning rental vehicle managing employee and general information on examination in a separate information summary on individual resident agent licensing.)

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent must obtain **at least one appointment** with an admitted insurer for that line of authority in order to write or do business in that particular line of authority. Further, the agent may get appointments with additional insurers at any time that the insurer files with the Office of Insurance:

- Appointment – **Form 8302-AP**;
- Applicable fees, if any.

**Appointment fees** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are

- Property, Personal Lines, and Casualty lines of authority of agent, \$120;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$120; and
- All other lines of authority of agent, \$120 each.

(The fee for a bundle of lines of authority is \$120 only if the lines of authority are applied for at the same time on the same appointment form.)

**ADDITIONAL LINES OF AUTHORITY** – No additional lines of authority are available under this license.

**LICENSE RENEWAL** – The license continues in force until expired, suspended, revoked, or otherwise terminated if the licensee makes a written request for continuation, confirms any applicable financial responsibility and certain other information in the Office's records, and pays the renewal fee as follows:

- Rental vehicle agent \$120
- Each location \$ 50

The renewal invoice and the payment of the license renewal fee stated on the renewal invoice are due from the business entity licensee **by March 31 in:**

- Odd-numbered years for a business entity licensed in an odd-numbered year,
- Even-numbered years for a business entity licensed in an even-numbered year.

(At least 30 days before the renewal deadline, the Office will send the licensee the renewal invoice containing all of the information that must be confirmed as well as the amount of the renewal fee due.)

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office of Insurance and posted to the Web site simultaneously.
- **Confirmation** of renewal information is on our Web site at <http://doi.ppr.ky.gov/kentucky/> Click on eServices in the top right corner.
- **Renewal Period** is based solely on the license date.
- **Renewal Deadline** - License must be renewed no later than March 31 in even numbered year if licensed in an even year, or odd numbered years if licensed in an odd year.

The license renewal is solely the responsibility of the licensee. **Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer.

License is continuous and a new license certificate will not be issued at renewal.

The licensee may check the Office's Web site to confirm that the Office has received the renewal invoice and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal invoice and any required fees by the deadline, the license will be automatically terminated as of the deadline. The licensee will be prohibited from transacting insurance business until the license is reissued.

However, if the licensee submits the renewal invoice, the **late renewal penalty payment** and any required renewal fees within 60 days after the deadline, the license may be reissued without the need for a new license application or other documentation. Upon expiration of the 60 days the license will be inactive. Note that there will be a gap in the license (and any appointments) from the inactive date until the date the Office receives and approves a new application with required attachments.

**CONTINUING EDUCATION** – No continuing education is required for a rental vehicle agent license, but the licensee is responsible for the continuing education

- For each of its **managing employees**
- For each of its **unlicensed employees** who sells rental vehicle insurance
- Through Office-approved courses

Further, the rental vehicle agent must provide certification on **Form CE/RV-302** to the Office

- Of each managing employee's compliance with continuing education
  - At least 4 hours **biennially**, related to property and casualty insurance and
  - At least 2 hours **biennially**, related to ethics
- Of each unlicensed employee's compliance with continuing education
  - At least 1 hour **annually**, related to consumer disclosures
- Prior to the last day of the birth month, each odd or even year, depending on the birth year.

## **INDIVIDUAL RESIDENT RENTAL VEHICLE MANAGING EMPLOYEE**

Note that a license for a rental vehicle managing employee can only be issued in connection with his or her employer's rental vehicle agent license (which already exists) or rental vehicle agent application (which is submitted to the Office with the managing employee application).

To be issued a rental vehicle managing employee license, an individual must meet the qualifications listed below.

**QUALIFICATIONS** – The applicant must

- Be trustworthy and competent to act as an insurer's agent;
- Be appointed by an insurer;
- Pay all applicable fees.

**APPLICATION** – The applicant is required to certify, under penalty of perjury, that the application for the license is true. Further, the Office must receive the following to process the individual's application:

Individual License Application – **Form 8301** (completed in its entirety and attaching the appropriate information)  
Certification of prelicensing training and examination – **Form 8301-RV** (signed by both the rental vehicle agent and the managing employee applicant)  
Criminal background report from Administrative Office of the Courts (obtain the report by filing **Form 8301-BGC** with the AOC; submit a copy of the report received with the application)  
Appointment by insurer – **Form 8302-AP** – (filed by the insurer with appointment fee)  
All applicable non-refundable fees

**FEES** – The applicant must remit \$40 for the managing employee license.

**PRELICENSING TRAINING** – The rental vehicle managing employee applicant must complete an Office-approved course provided by the employer licensed as a rental vehicle agent. Both the employer business entity and the managing employee must certify on **Form 8301-RV** that the managing employee successfully completed the course.

**EXAMINATION** – The rental vehicle managing employee applicant must get correct answers to at least 70% of the 25 questions on the Office-approved examination that is given by the business entity. Both the business entity and the managing employee must certify on **Form 8301-RV** that the managing employee successfully passed the examination.

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent, individual or business entity must

obtain at least one appointment with an admitted insurer for that line of authority in order to transact business in that particular line of authority. Prior to appointment, the insurer must confirm through investigation that the named applicant has not been convicted of any felony offense involving dishonesty or a breach of trust and has not been convicted of a fraudulent insurance act, unless the applicant has received written consent from the Executive Director. The agent may get appointments with additional insurers at any time the insurer files with the Office of Insurance

- Appointment – **Form 8302-AP**;
- Applicable nonrefundable fees, if any.

No agent shall claim to be an agent or representative of, or imply a contractual relationship with, a particular insurer, or place applications for insurance with an insurer unless the agent becomes an appointed agent of the insurer and the agent's appointment has been approved. An agent may become licensed but may not exercise the license by selling, soliciting, or negotiating insurance until he or she have been appointed.

**Appointment fees** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are

- Property, Personal Lines, and Casualty lines of authority of agent, \$40;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$40; and
- All other lines of authority of agent, \$40 each.

(The fee for a bundle of lines of authority is \$40 only if the lines of authority are applied for at the same time on the same appointment form.)

**APPOINTMENT RENEWAL** – Appointments are renewed biennially by March 31 through appointing insurers. Each insurer receives a list from the Office, in a format prescribed by the Executive Director, showing all agents with active appointments as of December 31 of the preceding calendar year. (The insurer is responsible for terminating any appointment prior to December 31 if the insurer does not want to pay the renewal fee for that agent. Further, the insurer must give written notice to any agent who is terminated or not renewed within 30 days of the termination or non-renewal.) The insurer must pay the appointment renewal fee no later than March 31 for each agent on the list from the Office in:

- Odd-numbered years for life and health insurers, including health maintenance organizations, limited health service organizations, fraternal benefit societies, and Subtitle 32 Corporations.
- Even-numbered years for all other insurers.

**ADDITIONAL LINES OF AUTHORITY** – N/A

**LICENSE RENEWAL** –

Renewal of the license is contingent upon Continuing Education compliance. Agents subject to continuing education must have completed continuing education requirements and filed proof of compliance with the Office of Insurance, in order to be eligible for license renewal. Renewal fees are as follows:

- \$40

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office at least 30 days before the renewal deadline, and posted to the Web site simultaneously.

- **Confirmation** of renewal information is available on our Web site at <http://doi.ppr.ky.gov/kentucky/> click on eServices in the top right corner.
- **Renewal Period** is based solely on the licensee's birth date.
- **Renewal Deadline** is no later than the last day of the birth month in even numbered years if born in an even year, or odd numbered years if born in an odd year.

Individual license renewal is solely the responsibility of the licensee. **Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer, and

The licensee can check the Office's Web site to confirm that the Office has received the renewal invoice, continuing education course completion documentation, and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal invoice, continuing education course completion documentation, and any required fees by the deadline, the license will be automatically terminated as of the deadline. The licensee will be prohibited from transacting insurance business until the license is reissued.

However, if the licensee submits the renewal invoice, proof of continuing education compliance, the late renewal penalty payment, and any required renewal fees within 60 days after the deadline, the license may be reissued without the need for a new license application or other documentation. Note that there will be a gap in the license (and any appointments) from the date of the deadline until the date the Office receives the signed renewal invoice, proof of continuing education compliance, penalty fee, and any required renewal fees.

**CONTINUING EDUCATION** - No continuing education is required for a rental vehicle agent license, but the licensee is responsible for the continuing education

- For each of its **managing employees**
- For each of its **unlicensed employees** who sells rental vehicle insurance
- Through Office-approved courses

Further, the rental vehicle agent must provide certification on **Form CE/RV-302** to the Office

- Of each managing employee's compliance with continuing education
  - At least 4 hours **biennially**, related to property and casualty insurance and
  - At least 2 hours **biennially**, related to ethics
- Of each unlicensed employee's compliance with continuing education
  - At least 1 hour **annually**, related to consumer disclosures
- Prior to the last day of the birth month, each odd or even year, depending on the birth year.

## INDIVIDUAL NONRESIDENT

## RENTAL VEHICLE MANAGING EMPLOYEE

Note that a license for a rental vehicle managing employee can only be issued in connection with his or her employer's rental vehicle agent license (which already exists) or rental vehicle agent application (which is submitted to the Office with the managing employee application).

Nonresidents may be licensed in Kentucky by submitting the appropriate application and meeting the applicable requirements

- For reciprocity under KRS 304.9-140 if the applicant holds the same or substantially similar license in a reciprocal state; OR
- For a resident if the applicant is not licensed in a reciprocal state or if Kentucky is the home state. (See the requirements in the information summary concerning the appropriate resident licensing requirements.)

**QUALIFICATIONS for RECIPROcity** (KRS 304.9-140) – Unless denied a license under KRS 304.9-440, the nonresident applicant must

- Hold the same license as a resident in the home state and be in good standing;
- Hold the resident license from a home state that awards nonresident licenses to Kentucky residents on the same basis;
- Submit the proper request for license; and
- Pay the applicable fees.

**APPLICATION** – The applicant is required to certify, under penalty of perjury, that the application for the license is true. Further, although the applicant **may be issued a license** without an appointment from an authorized insurer or consumer disclosure training, the **license cannot be exercised** without an appointment and consumer disclosure training. Therefore, to streamline the process and allow the applicant to exercise the license upon issuance, the Office must receive the following:

Individual License Application – **Form 8301** (completed in its entirety and attaching appropriate information)  
Verification of license through NAIC Producer Data Base or Certification Letter from reciprocal home state  
Appointment by insurer – **Form 8302-AP** (filed by the insurer with appointment fee)  
Certification of prelicensing training – **Form 8301-RV** (signed by both the rental vehicle agent and the managing employee applicant)  
All applicable non-refundable fees

**FEES** – The applicant must remit \$40 for the managing employee license.

**PRELICENSING TRAINING** – The rental vehicle managing employee applicant must complete an Office-approved course provided by the employer licensed as a rental vehicle agent. Both the employer business entity and the managing employee must certify on **Form 8301-RV** that the managing employee successfully completed the course.

**EXAMINATION** – N/A

**FINANCIAL RESPONSIBILITY** – No specific proof of financial responsibility is required to be filed with the Office.

**APPOINTMENT** – In order to exercise the license, the agent, individual or business entity must obtain at least one appointment with an admitted insurer for that line of authority in order to transact business in that particular line of authority. Prior to appointment, the insurer must confirm through investigation that the named applicant has not been convicted of any felony offense involving dishonesty or a breach of trust and has not been convicted of a fraudulent insurance act, unless the applicant has received written consent from the Executive Director. The agent may get appointments with additional insurers at any time the insurer files with the Office of Insurance

- Appointment – **Form 8302-AP**;
- Applicable nonrefundable fees, if any.

No agent shall claim to be an agent or representative of, or imply a contractual relationship with, a particular insurer, or place applications for insurance with an insurer unless the agent becomes an appointed agent of the insurer and the agent's appointment has been approved. An agent may become licensed but may not exercise the license by selling, soliciting, or negotiating insurance until he or she have been appointed.

**Appointment fees** for each foreign or alien insurer as well as each health maintenance organization, limited health service organization, fraternal benefit society, or KRS Chapter 304 Subtitle 32 Corporation represented, are:

- Property, Personal Lines, and Casualty lines of authority of agent, \$50;
- Life, Health, and Variable Life and Variable Annuity lines of authority of agent, \$50;
- All other lines of authority of agent, \$50 each.

(The fee for a bundle of lines of authority is \$50 only if the lines of authority are applied for at the same time on the same appointment form.)

**APPOINTMENT RENEWAL** – Appointments are renewed biennially by March 31 through appointing insurers. Each insurer receives a list from the Office, in a format prescribed by the Executive Director, showing all agents with active appointments as of December 31 of the preceding calendar year. (The insurer is responsible for terminating any appointment prior to December 31 if the insurer does not want to pay the renewal fee for that agent. Further, the insurer must give written notice to any agent who is terminated or not renewed within 30 days of the termination or non-renewal.) The insurer must pay the appointment renewal fee no later than March 31 for each agent on the list from the Office in

- Odd-numbered years for life and health insurers, including health maintenance organizations, limited health service organizations, fraternal benefit societies, and Subtitle 32 Corporations;
- Even-numbered years for all other insurers.

**ADDITIONAL LINES OF AUTHORITY** – No additional lines of authority are available under this license.

## **LICENSE RENEWAL –**

Renewal fees are as follows:

- \$40

License is renewed online or by completing the Renewal Invoice.

- **Invoice is mailed** to the current address of record filed with the Office at least 30 days before the renewal deadline, and posted to the Web site simultaneously.
- **Confirmation** of renewal information is available on our Web site at <http://doi.ppr.ky.gov/kentucky/> click on eServices in the top right corner.
- **Renewal Period** is based solely on the licensee's birth date.
- **Renewal Deadline** is no later than the last day of the birth month in even numbered years if born in an even year, or odd numbered years if born in an odd year.

Individual license renewal is solely the responsibility of the licensee. **Each licensee must:**

- **Sign** the renewal invoice verifying all information is accurate, or renew online.
- **Return the renewal invoice** directly to the Office or complete online.
- **Remit** any required non-refundable license **renewal fee** to the Office with the renewal invoice, either online or by check made payable to Kentucky State Treasurer, and

The licensee can check the Office's Web site to confirm that the Office has received the renewal invoice and any required renewal fees.

**Failure to Renew License by Deadline** – If the Office does not receive the license renewal invoice, and any required fees by the deadline, the license will be automatically terminated as of the deadline. The licensee will be prohibited from transacting insurance business until the license is reissued.

However, if the licensee submits the renewal invoice, the late renewal penalty payment, and any required renewal fees within sixty days after the deadline, the license may be reissued without the need for a new license application or other documentation. Note that there will be a gap in the license (and any appointments) from the date of the deadline until the date the Office receives the signed renewal invoice, penalty fee, and any required renewal fees.

**CONTINUING EDUCATION** – All individual licensees who received their license through reciprocity and who have met the continuing education requirements of their home state are deemed to have complied with Kentucky's continuing education requirements.

## **BUSINESS ENTITY RESIDENT OR NONRESIDENT RENTAL VEHICLE MANAGING EMPLOYEE**

The Kentucky Insurance Code specifically limits the rental vehicle managing employee license to individuals. Thus, business entities may not act as or be licensed as rental vehicle managing employees in Kentucky.

**AGENT LICENSING AND OFFICE OF LEGAL SERVICES, INSURANCE DIVISION  
GUIDELINES FOR PROCESSING LICENSING APPLICATIONS  
WITH  
NEGATIVE BACKGROUND INFORMATION  
APPROVAL / DENIAL**

Upon receipt of every application, NAIC I-Site RIRS is checked as part of the initial processing procedure.

**Have you ever been convicted of, or are you currently charged with, committing a crime, whether or not adjudication was withheld?      Yes \_\_\_\_\_ No \_\_\_\_\_**

**“Crime” includes a misdemeanor, felony or a military offense. You may exclude misdemeanor traffic citations and juvenile offenses. “Convicted” includes, but is not limited to, having been found guilty by verdict of a judge or jury, having entered a plea of guilty or nolo contendere, or having been given probation, a suspended sentence or a fine.**

**If you answer yes, you must attach to this application:**

- **a written statement explaining the circumstances of each incident,**
- **a copy of the charging document, and**
- **a copy of the official document which demonstrates the resolution of the charges or any final judgment.**

Agent Licensing checks to make sure all three of the above-mentioned requests are attached to the application. When all documentation is complete, the application goes to “review.” Details on what exactly is needed are as follows:

- a written statement explaining the circumstances of each incident (Must be VERY detailed – complete explanation – not just three or four sentences.)
- a copy of the charging document (police citation, indictment, warrant, or other court document you received when charges were made).
- a copy of the official document which demonstrates the resolution of the charges or any final judgment (Court document showing final judgment of conviction, diversion agreement, or final court order signed by judge).

If these documents are no longer available from the court office, then a letter must be submitted from that court office stating they have been destroyed, OR a computer printout from the court office that is “certified” by a court employee may be submitted in lieu of the original documents. ALL DUIs must be disclosed whether they are coded on AOC report as Traffic offense or Misdemeanor. We require this because all counties in Kentucky do not code DUIs the same way. Therefore, to be consistent with each applicant, we require they be disclosed.

**2. Have you or any business in which you are or were an owner, partner, officer, or director ever been involved in an administrative proceeding regarding any professional or occupational license?      Yes \_\_\_\_\_ No \_\_\_\_\_**

**“Involved” means having a license censured, suspended, revoked, canceled, terminated; or being assessed a fine, placed on probation or surrendering a license to resolve an administrative action. “Involved” also means being named as a party to an administrative or arbitration proceeding, related to a professional or occupational license.**

**“Involved” also means having a license application denied or the act of withdrawing an application to avoid a denial. You may exclude terminations due solely to noncompliance with continuing education requirements or failure to pay a renewal fee.**

**If you answer yes, you must attach to this application:**

- a written statement identifying the type of license and explaining the circumstances of each incident,
- a copy of the Notice of Hearing or other document that states the charges and allegations, and
- a copy of the official document which demonstrates the resolution of the charges or any final judgment. (Consent Decree, Agreed Order, or Stipulation Agreement.)

Agent Licensing checks to make sure all three of the above-mentioned requests are attached to the application. If not, Agent Licensing writes back to the applicant to obtain these records. After receiving all attachments, the application goes to “review.”

**Has any demand been made or judgment rendered against you for overdue monies by an insurer, insured or producer, or have you ever been subject to a bankruptcy proceeding?**  
Yes \_\_\_\_\_ No \_\_\_\_\_

**If you answer yes, submit a statement summarizing the details of the indebtedness and arrangements for repayment, and/or type, date, and location of bankruptcy.**

Agent Licensing reviews all documentation on demand, judgment, or bankruptcy. The applicant is contacted if additional documentation is required for determination. If there is a bankruptcy, Agent Licensing requests that the “Discharge of Debtor” is attached to application with a brief explanation of reason for bankruptcy. Also, if the bankruptcy happened within the last 2 years, a list of creditors must be supplied. Agent Licensing accepts faxed copies.

**Have you been notified by any jurisdiction to which you are applying of any delinquent tax obligation that is not the subject of a repayment agreement? Yes \_\_\_\_\_ No \_\_\_\_\_**

**If you answer yes, identify the jurisdiction(s): \_\_\_\_\_**

According to KRS 304.9-440 (1)(o) and other applicable state law, the Office of Insurance should be denying any applicant who has delinquent tax obligation that is not the subject of a repayment agreement in Kentucky. However, we will keep the application in a pending status for an extended period of time to allow applicant to contact Kentucky Revenue Cabinet and set up a repayment agreement. After receiving documentation that verifies the agreement, the applicant will then enter into an agreed order of probation for the same period of time it takes to repay the obligation to the State. Once the agreed order is signed by the applicant and the Executive Director, the application will be processed.

**Are you currently a party to, or have you ever been found liable in, any lawsuit or arbitration proceeding involving allegations of fraud, misappropriation or conversion of funds, misrepresentation or breach of fiduciary duty? Yes \_\_\_\_\_ No \_\_\_\_\_**

**If you answer yes, you must attach to this application:**

- a) a written statement summarizing the details of each incident, (Written statement giving full details of each incident involving allegations of fraud, misappropriation or conversion of funds, misrepresentation or breach of fiduciary duty.)**
- b) a copy of the Petition, Complaint or other document that commenced the lawsuit or arbitration, and**
- c) a copy of the official document which demonstrates the resolution of the charges or any final judgment.**

Agent Licensing checks to make sure all three of the above-mentioned requests are attached to the application. If not, Agent Licensing writes back to the applicant to obtain these records. After all documentation is received, application goes to “review.”

**Have you or any business in which you are or were an owner, partner, officer or director ever had an insurance agency contract or any other business relationship with an insurance company terminated for any alleged misconduct?      Yes\_\_\_\_\_ No\_\_\_\_\_**

**If you answer yes, you must attach to this application:**

- a written statement summarizing the details of each incident and explaining why you feel this incident should not prevent you from receiving an insurance license, and copies of all relevant documents.**

Agent Licensing checks to make sure all of the above-mentioned requests are attached to the application. If not, Agent Licensing writes back to the applicant to obtain these records. After all documentation is received, application goes to “review.”

**7. Do you have a child support obligation in arrearage?      Yes\_\_\_\_\_ No\_\_\_\_\_**

**If you answer yes to Question 7, by how many months are you in arrearage?  
\_\_\_\_\_Months**

Agent Licensing requires applicant to submit official documentation showing that child support payments are being made. This may be a computer printout from court-ordered overseer of the account, or a copy of pay stubs showing automatic withdrawal of child support payments.

**8. Are you the subject of a child support related subpoena or warrant? Yes\_\_\_\_\_ No\_\_\_\_\_**

Agent Licensing sends all applications with this question marked “yes” to Legal for review. Legal advises Agent Licensing staff of additional items to request, or calls the applicant directly.

**NOTES:**

Any time a background infraction is disclosed, the review may require additional days to process. Based on the charges, the application may be pending review for several weeks, even several months. Occasionally, our Office has to make calls or correspond with other attorneys or court offices to obtain all the information we need to make a fair judgment.

When monitoring the status of an application, don't be alarmed if you see a "denied" status, as long as you know the applicant is working with us to provide additional information. Our system automatically "denies" a record after so many days. This status can be overridden for applicants in Legal Review.

The best advice Agent Licensing can give is for every applicant to take the time and attach ALL requested documents when submitting the application initially. This allows the application to go to "review" as soon as it is entered in our system, without having to write back for additional items.